# Squire John's 2023/2024 Rental Participant Information Sheet



Rental Rates (All rates are daily. Equipment to be returned by 4:00 pm, taxes extra)

Skis, Boots &	\$50 Adult, \$30 Children (based on sizing, usually under 8 years old)
Poles	Individually - Skis \$30, Boots \$30 and Poles \$10
Snowboards &	\$45 Adult, \$35 Children (based on sizing, usually under 8 years old)
Boots	Individually - Boots \$30, Board \$30.00
Snowshoes	\$25
Helmet	\$15
Demo Skis	\$50 – Atomic, Dynastar, Head, Rossignol, Salomon, Stockli, Blizzard and Volkl
	- Does not include boots or poles
	- Refundable if you purchase new skis from us before March 15, 2024

### To Book Rental Equipment:

- 1. Log on to the rental website at <a href="https://squirejohns.com/rentals">https://squirejohns.com/rentals</a>
- 2. Choose the type of Rental you wish to book.
- 3. Choose which Ski Club you will be attending and the event date.
- 4. Complete all the required information to complete your order, including your GROUP NAME which was provided by your group coordinator.
- 5. Add Additional rentals if needed, and ensure all required information is complete for each user.
- 6. Once all rentals are added to cart, please complete Checkout and save your confirmation.
- 7. If you have been provided with a Group Payment Code, please enter it as a Discount Code during checkout.

## Payment is processed at the time of booking.

Rental Bookings need to be completed at least 1 full day before your scheduled ski date.

Example, if your ski day is on a Friday, your rentals need to be booked **by 8am** Thursday. We are unable to guarantee any rentals after this cut-off time.

Equipment is picked up and dropped off at the rental shop located at each Ski Club.

Each Rental Shop is stocked with all your on-hill needs. For purchase, each shop has mittens, gloves, hats, helmets, goggles, neck warmers, hand and toe warmers, and service for skis and snowboards.

#### **How to contact us:**

Contact: <u>rentals@squirejohns.com</u> Rental Hotline: 519-599-1228

#### Cancellations:

#### How to cancel your Rental Booking:

To cancel your rental booking, please contact <a href="mailto:rentals@squirejohns.com">rentals@squirejohns.com</a>. Please provide your Name, Group Name, Ski Club you are attending, and the Date of your rental booking. Cancellations must be submitted by 8am the day before your rental booking date. Once the cancellation is completed, you will receive a confirmation email. Please note refunds will take 2-3 business days to appear on your credit card. All cancellations made after the 8am cut-off will not be refunded.

No Show Policy: If you do not attend your ski day, and fail to cancel your rental booking, you will not be eligible to receive a refund.